



Reminder: Complaint against Dr. P. P. Sharma filed in PGPORTAL.

1 message

MAJ GEN NR INDURKAR SM <XXXXXXXXXXXX>

Sat 12 Nov, 2022 at 21:06

To: XXXXXXXXXXXXXXXXXXXX

Dear Mr Anirban Chakraborty,

Please refer to the attached mails.

It is to inform you that Dr PP Sharma is an official of the Department of Ex Servicemen Welfare (DoESW) of the Ministry of Defence (MoD). ECHS is a subordinate office of the MoD. Hence ECHS is not in a position to act on your complaint against Dr PP Sharma.

Regards,

Maj Gen NR Indurkar, SM
MD ECHS
Central Org ECHS
AG's Branch
IHQ of MoD (Army)
XXXXXXXXXXXXXXXXXXXX
Delhi XXXXXXXXXXXX
Mob No - XXXXXXXXXXXXXXX
Civ Tele No - XXXXXXXXXXX

From: XXXXXXXXXXXX

To: "MAJ GEN NR INDURKAR SM" <XXXXXXXXXXXX>, "Dr Puran Prakash Sharma" <XXXXXXXXXXXX>

Cc: XXXXXXXXXXXX, "SPS CHAUHAN" <XXXXXXXXXXXX>, "Col Anirudh Shekhawat" <XXXXXXXXXXXX>, "P R MOHANTY" <XXXXXXXXXXXX>, "Lt Col Vidyut Mukherjee (Retd)" <XXXXXXXXXXXX>, "Brig Anupam Agarwal" <XXXXXXXXXXXX>

Sent: Saturday, November 12, 2022 8:00:00 AM

Subject: Reminder: Complaint against Dr. P. P. Sharma filed in PGPORTAL.

[Quoted text hidden]



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Reminder: Complaint against Dr. P. P. Sharma filed in PGPORTAL.

1 message

Anirban Chakraborty < > Sat 12 Nov, 2022 at 08:00

To: MANAGING DIRECTOR ECHS < >, Dr. P.P. Sharma < >
Cc: >, SPS CHAUHAN < >, DIRECTOR (COMPLAINTS & LITIGATION)
< >, Dir RC Kolkata ECHS < >, ECHS Salt Lake
< >, DY MANAGING DIRECTOR ECHS < >

Respected Managing Director C.O. E.C.H.S.,
I filed complaint against Dr. P. P. Sharma: PGPORTAL Docket No. MODEF/E/2022/05554 dated 16th Oct 2022.

Please expedite the redressal of the complaint. Thanks.

With regards
Anirban Chakraborty
(Authorised representative and the patient party)

S/o
Nk Gopal Chakraborty (Retd.)
2 No. Motilal Colony, P.O.: Rajbari Colony, Kolkata 700081, West Bengal

Ph.

ECHS Polyclinic: Saltlake
RC: Kolkata

----- Forwarded message -----

From: Anirban Chakraborty < >
Date: Mon 17 Oct, 2022 08:00
Subject: Complaint against Dr. P. P. Sharma filed in PGPORTAL.
To: Dr. P.P. Sharma < >
Cc: < >, MANAGING DIRECTOR ECHS < >, DIRECTOR (COMPLAINTS &
LITIGATION) < >, Dir RC Kolkata ECHS < >, ECHS Salt Lake
< >, < >

To,
Dr. P.P. Sharma
The Appellate Authority
D/o ESW, MOD, Govt. of India,
New Delhi

Respected Doctor,
With reference to my RTI Online Application No. ECHSD/R/T/22/00028 and my First Appeal sent to you by registered post, RW483991298IN, which you received on 5th Sep 2022.

For making no decision, for sending no notice for hearing, for giving no acknowledgement for receipt of the First Appeal despite emailing you reminders twice, and for sitting on my RTI First Appeal expiring more than one month, I have filed complaint against you: PGPORTAL Docket No. MODEF/E/2022/05554 dated 16th Oct 2022. This is for your information and necessary action. Thanks.

Attachments: (Scanned copies)

- 1) RTI First Appeal dated 24th Aug 2022.
- 2) DTDC Returned Envelop.
- 3) Accompanying application for admitting the belated RTI First Appeal dated 31st Aug 2022.
- 4) India Post's Registered Post Slip dated 31st Aug 2022.
- 5) Email acknowledgement and a copy of the complaint against you.

With regards

Tele :
Email :

Central Organisation ECHS
Adjutant General's Branch
Integrated HQ of MoD (Army)

Room 22, 1st Floor,
Near ECHS Office,
Delhi Cantt-110010

B/49717-CPGRAMS/AG/ECHS

03 May 2023

Shri Anirban Chakraborty
2 No. Motilal Colony,
Rajbari Colony
North 24 Parganas
Kolkata- 700081
(West Bengal)

CPGRAMS REGN NUMBER MODEF/E/2022/05554
IN R/O SHRI ANIRBAN CHAKRABORTY

1. Ref your CPGRAMS Regn No MODEF/E/2022/05554 dt 16 Oct 2022.
2. It is intimated that issues raised vide subject CPGRAMS is not under the purview of CO ECHS and thus no comments can be offered. However the issues as brought out vide your previous correspondences have been duly examined and replied by the concerned ECHS authorities.
3. This is for your information please.



(Deepak Bhatt)
Lt Col
Jt Dir (C&L)
For MD ECHS

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प्रशासनिक सुधार और लोक शिकायत विभाग
DEPARTMENT OF
ADMINISTRATIVE REFORMS
& PUBLIC GRIEVANCES

CPGRAMS

Centralized Public Grievance Redress And Monitoring System

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Status

[Nodal PG Officers](#)

[Redress Process](#)

[Grievance](#)

[Nodal Authority for
Appeal](#)

[Mobile
App](#)

**Welcome : Anirban
Chakraborty**

Grievance Status for registration number : MODEF/E/2022/05554

Grievance Concerns To

Name Of Complainant Anirban Chakraborty

Date of Receipt 16/10/2022

**Received By
Ministry/Department** Defence

Grievance Description Defence >> Others/ Miscellaneous

Respected Official,
Kindly take action and provide relief as requested in the attached document. Thanks.

With regards
Anirban Chakraborty

Grievance Document



Current Status Under process

Date of Action 16/10/2022

Officer Concerns To

Officer Name Shri Sarvjit Singh (Deputy Secretary)

Organisation name Ex Servicemen Welfare

Contact Address XXXXXXXXXXXXXXXXXXXXXXXX

Email Address XXXXXXXXXXXX

Contact Number XXXXXXXX



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Prevention of Corruption

Reference No.: CPT/ACFSH/MODND/8B1 (11F)

From,

Anirban Chakraborty
S/O Nk Gopal Chakraborty (Retired) (Army)
2 No. Motilal Colony, P.O. Rajbari Colony,
Calcutta 700081, West Bengal

Ph.: , Email:

To,

The Secretary
Ministry of Defence,
Government of India, New Delhi

Date: 16th Oct 2022

Subject:

**A complaint seeking inquiry and disciplinary action against
Dr. P. P. Sharma
OSD, , New Delhi
for inaction, omission, and suppression of documents.**

Respected Official,

Authority:

The complainant is in the capacity of being the patient-party,
offspring, and authorised representative of

Nk Gopal Chakraborty (Retired) (Father¹)

ECHS Card No.: ²

ECHS Polyclinic: Salt Lake,
Regional Center: Kolkata, West Bengal

Brief:

My father being aggrieved by long pending reimbursement-claims amounting to denial of pension; therefore, requesting for maintaining transparency sou moto in the order of processing of reimbursement claims of the beneficiaries of the Ex-servicemen Contributory Health Scheme at the level of Polyclinics all over India, I filed the followings:

PGPORTAL Complaint	19 th March 2022	DDESW/E/2022/00696.
PGPORTAL Complaint	9 th May 2022	DDESW/E/2022/01202.
PGPORTAL Complaint	9 th May 2022	MODEF/E/2022/02287.
RTIOnline Application	25 th May 2022	DEXSW/R/E/22/00523.
RTIOnline Transfer	2 nd June 2022	ECHSD/R/T/22/00028.

¹ Copy of PAN Card as relation proof is enclosed.

² Copy of the E.C.H.S. Card is enclosed.

Due to denial of the relief sought and misleading RTI Reply, vide D/o ESW D(WE) Letter No. 24(09)/2002-(WE)/Res-1 dated 27th July 2022, I filed the RTI First Appeal for several times due to the following reasons:

7th July 2022 No response from the F.A.A.: Provost Marshal & Appellate Authority. C.P.I.O. in one month.

It is published in the official website of Indian army that against the C.P.I.O. Additional Directorate General of Army Education RTI Cell, Provost Marshal is the Appellate Authority under the RTI Act, 2005.

DTDC Courier: K39102822.

24th Aug 2022 DTDC Courier failed to deliver the First Appeal to the Provost Marshal & Appellate Authority due to "ADDRESS INCOMPLETE OR WRONG". F.A.A.: Dr. P. P. Sharma OSD, Room No. 237, 'B' Wing, Sena Bhawan, New Delhi 110011. DTDC Courier: K39365991.

Eventually by the belated RTI Reply I was informed about the change of F.A.A.

31st Aug 2022 DTDC Courier failed to deliver the First Appeal to Dr. P. P. Sharma due to "RESTRICTED ENTRY". F.A.A.: Dr. P. P. Sharma OSD, Room No. 237, 'B' Wing, Sena Bhawan, New Delhi 110011.

India Post (Registered): RW483991298IN.

Cause of action:

India Post confirms delivery of the First Appeal (together with an application for admitting the belated First Appeal) to Dr. P.P. Sharma on 5th Sep 2022. In spite of two reminders emailed with the First Appeal Documents attached, on 6th Oct 2022 and 13th Oct 2022³, Dr. P.P. Sharma is neither acknowledging receipt of the original documents nor issued notice for conducting hearing, which the individual is bounded to do so:

Summary:

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1. Passing orders in first appeal without hearing or sending

³ Copies of the emails dated 6th and 13th Oct 2022 are enclosed.

hearing notice is illegal and will render the order invalid. The Commission sets aside the order of First Appellate Authority for violating RTI Act and breach of natural justice by denying the appellant a chance of presenting his case and by raising entirely a new defence which was never claimed. Commission finds it deserves action though the concerned officer retired from service and recommends Public Authority to initiate disciplinary action against the concerned FAO for acting totally against the RTI Act in this case.⁴

Dr. P.P. Sharma is nearing to the expiry of 45 days for giving RTI reply with reasons for delay, due date 20th Oct 2022. Dr. P.P. Sharma is evading its duty and responsibilities, perhaps under instructions of some people in administration.

This is nothing new happening in offices regarding my complaints and RTI petition.

- 1) Director Complaints, Col Anirudh Shekhawat, informed me, by email dated 7th July 2022, that my RTI Application was transferred to ADG (AE) RTI Cell with instruction to transfer the same to Station HQ Kolkata. It was cheating particularly where the subject matter is related not just to Kolkata but to the entire nation, pertinently on 14th July 2022 the Station HQ Kolkata returned the RTI Application back to the C.O. E.C.H.S., vide HQ Bengal Sub Area's letter No. 001080/RTI/Anirban Chakraborty/Edn dated 14th July 2022.
- 2) On 19th July 2022 I claimed compensation⁵ due to wastage of money for courier, etc. because of wrong Address and invalid phone number of Provost Marshal and the Appellate Authority published in the official website of Indian Army. Shri D. K. Rai (JS MIS) Department of Defence Room No. 6 South Block New Delhi, however, stonewalled my complaint denying compensation without affirming correctness of the published details of the Provost Marshal and the Appellate Authority under the RTI Act.

Conspiracy

The administrators of the C.O. E.C.H.S. are desperate to illegally deny the relief sought in my complaints and the information sought in my RTI Application and my First Appeal that they fooled the DTDC courier personnel and made the previous First Appeals get returned on account of "wrong or incomplete address" of the Provost Marshal and "Entry Restricted" to the o/o Dr. P.P. Sharma; similarly they had returned Registered Postal communication of the Station Head Quarter Bengal Area in this regard, too.

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⁴ File No. CIC/SA/A/2014/000254.

⁵ PGPORTAL Complaint No. MODEF/E/2022/03687.

My RTI Application has become a cause of annoyance to the administrators of the E.C.H.S. who prefer to keep the process of reimbursement of claims of the retired, aged, and lonely beneficiaries wrapped in the coat of obscurity, at the level of Polyclinics, such that

- (a) some beneficiaries who enjoy privacy in processing of their reimbursement claims at the level of Polyclinics also enjoy privilege of rank and favouritism;
- (b) the majority of the beneficiaries who suffer from unwarranted and excessive privacy in processing of their reimbursement claims at the level of Polyclinics also suffer from hesitancy in availing complete and proper medical treatment due to long pending reimbursement claims, financial crises with their miniscule amount of pension, and anxiety;
- (c) the lack of transparency in Polyclinics starting from the moment of submission of claim documents by the beneficiaries and until the same is finalized and uploaded by the clerks in the website of Bill Processing Agency, like UTI ITSL, is an opportunity and a loophole to unleash a battery of manipulation, unaccountably, and chaos.

Allegation against Dr. P.P. Sharma:

Dr. P.P. Sharma is sitting on the First Appeal; denied acknowledgement of the receipt of the original First Appeal documents; denied opportunity for hearing; without the needful decision, the individual is postponing the same for two years pushing responsibility on the CIC. In toto, Dr. P.P. Sharma qua First Appellate Authority did nothing as required to be performed under the RTI Act. Dr. P.P. Sharma is guilty of **inaction, omission, and suppression of documents.**

Relief sought and requisition:

- 1) Dr. P.P. Sharma should urgently email acknowledgement of the receipt of the Original First Appeal documents, also hard copy of the same be posted.
- 2) Dr. P.P. Sharma should urgently email notice for hearing under RTI for **ECHSD/R/T/22/00028**. The hearing over telephone/email is requested to be conducted within seven days.
- 3) Else, disciplinary action is requested to be taken against Dr. P.P. Sharma for inaction, omission, and suppression of documents.

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Thanks.

With regards

Place: Dum Dum, Calcutta

Anirban Chakraborty

Enclosures: (Scanned copies)
As stated in footnotes in the
given order.

**Protected Digital copy
submitted in PGPOTAL after
authentication, no signature
is required.**

AFFIDAVIT

I Anirban Chakraborty S/O Nk Gopal Chakraborty (Retired) aged about 34 years being an Indian citizen and in the capacity of being the offspring and the patient-party; do hereby solemnly affirm that the statements made in this complaint are true to my knowledge and the rest are my humble submissions.



Anirban Chakraborty

EOD

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Reminder for the first appeal filed and for hearing.

1 message

Anirban Chakraborty <[redacted]>
To: Dr. P.P. Sharma <[redacted]>

Thu 6 Oct, 2022 at 08:29

To,
Dr. P.P. Sharma
The Appellate Authority
D/o ESW, MOD, Govt. of India,
New Delhi

Respected Doctor,
I registered post my first appeal, RW483991298IN, and you received that on 5th Sep 2022.

It was after DTDC courier was denied entry to Sena Bhawan for the reason why submission of the first appeal was delayed, and the same was beyond my control.

Since delivery of the same to you, even after one month, I have not received any communication from you.

You are reminded that I need you to give your decision or order on the first appeal. If it is going to take longer; then take me in confidence with interim communications and updates.

If you are going to deny the information sought; then you need by law to give me an opportunity for hearing. To this effect, the Central Information Commission observed the following in File No. CIC/SA/A/2014/000254:

"Summary:

1. Passing orders in first appeal without hearing or sending hearing notice is illegal and will render the order invalid. The Commission sets aside the order of First Appellate Authority for violating RTI Act and breach of natural justice by denying the appellant a chance of presenting his case and by raising entirely a new defence which was never claimed. Commission finds it deserves action though the concerned officer retired from service and recommends Public Authority to initiate disciplinary action against the concerned FAO for acting totally against the RTI Act in this case."

Please acknowledge the receipt of this email. Thanks.

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With regards
Anirban Chakraborty
S/O Nk Gopal Chakraborty (Retired)(Army)
2 No. Motilal Colony, P.O. Rajbari Colony,
Calcutta 700081, West Bengal,

Ph.:

Email: https://archive.org/details/@oligarchy_of_india



Second Reminder for the first appeal filed and for hearing.

1 message

Anirban Chakraborty <[redacted]>

Thu 13 Oct, 2022 at 08:00

To: Dr. P.P. Sharma <[redacted]>

Cc: MANAGING DIRECTOR ECHS <[redacted]> DIRECTOR (COMPLAINTS & LITIGATION) <[redacted]>

[redacted], Dir RC Kolkata ECHS <[redacted]>

To,
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S/O Nk Gopal Chakraborty (Retired)(Army)
2 No. Motilal Colony, P.O. Rajbari Colony,
Calcutta 700081, West Bengal,

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Ph.:
Email:

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2 No. Motilal Colony, P.O. Rajbari Colony,
Calcutta 700081, West Bengal,

Ph.:
Email:

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